

QUALITY ASSURANCE IN FRENCH HIGHER EDUCATION

A.E.R.E.S



- Created in 2007, l'Agence d'Evaluation de la Recherche et de l'Enseignement Supérieur is an independent authority in charge of the evaluation of Higher Education and Research in France.
- Its mission: to contribute to the improvement of the quality system management in Higher Education in relation with the European recommendations and the decisions of the European ministers in the framework of the Bologna Process.

A.E.R.E.S.



- A.E.R.E.S is a member of ENQA (European Association for Quality Assurance)
- It is involved at the international level and has been evaluated to become a member of EQAR (European Quality Assurance Register for Higher Education).

QUALITY ASSURANCE IN UM1



- QA has been prioritized in the university contract with the French Ministry of Higher Education for 2011-2014.
- UM1 has set up a centralized proactive strategy based upon the development of a modern and ambitious quality assurance aiming at irrigating all the activities of the institution.
- For this process UMI has the support Ernst & Young consulting firm.

The different steps of the deployment of quality



2010 :

- Creation of a department for quality assurance,
- Sensibilisation of the staff,
- Choice of the deployment of quality on a define perimeter :
 - ✓ «registration of the first year students »,
 - ✓ « the bid markets ».

2011 :

- Inventory of the two processes
- Modelisation and documentation of the processes (card process, and flow charts)
- Realisation of a diagnosis and an inventory
- Definition of an action plan

2012 :

- Implementation of the recommandations
- Implementation of the transverse system of the quality management



The objectives of the University

- **to extend progressively the assurance quality to all the processes of the university.**
- **to obtain the certification ISO 9001 in 2013.**
- **set up a transverse system :**
The System of Management of Quality.