

EU Standards

1.1	Policy & procedures for quality assurance
1.2	Approval, monitoring & periodic review of programmes & awards
1.3	Assessment of students
1.4	Quality assurance of teaching staff
1.5	Learning resources & student support
1.6	Information systems
1.7	Public information

HEAC Criteria

Criterion 1: Institution's Vision, Mission, Objectives and Planning:
Mission and Objectives.
Planning and Effectiveness.
Criterion 2: Educational Programs Effectiveness:
General Requirements.
Planning and Evaluation in the Educational Programs.
Bachelor Degree Program (Initial Degree).
Post – Graduate Programs.
The Faculty Members and the Relevant Resources in the Post-Graduate Programs.
Criterion 3: Student Support Services:
Objectives and Organization.
General Responsibilities.
Student Academic Assessments.
Student Support Services.
Criterion 4: Faculty Members:
Qualifications and Development.
Criterion 5: Scholarships, Faculty Performance:
Criterion 6: Library and Information Resources:
Library.
Institution Resources includes technology.
Facilities.
Administration and Personnel.
Planning and Assessment, Budget.
Criterion 7: Governance and Administration:
Institution Governance and Administration System.

The Governance Council (the Deans).
Leadership and Administration.
Criterion 8: Financial Resources:
Financial Planning.
Adequacy of Financial Resources.
Financial Management.
Financial Investment and Development.
Criterion 9: Physical Resources:
Teaching and Supporting Facilities.
Equipment and Materials.
Planning For Natural Resources
Criterion 10: Institutional Integrity.
Criterion 11: Community Engagement.
Criterion 12: Institution self ongoing Quality Assurance Self Assessment.