

EQuAM

Enhancing Quality Assurance Management in Jordanian Universities

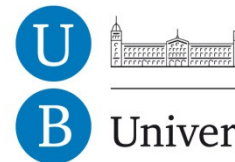
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Tallinn, Estonia

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Tempus



Universitat de Barcelona

EQuAM: What is it? Objectives?

- A) Tempus Project (3 years) / Structural Measure
- B) Funded by the European Commission
- C) To improve management of quality assurance and enhance the capacity of quality assurance bureaus in universities in Jordan.



EQuAM: WHO?

- Coordinator: Universitat de Barcelona
- Coordinator partner in Jordan: Princess Sumaya University of Technology (PSUT)
- Regional Partner: Association of Arab Universities (AArU)

- Jordan Partners:

Ministry of Higher-Education

Higher Education Accreditation Commission (HEAC)

Hashemite University

Mutah University

Yarmouk University

Tafila Technical University

Al-Hussein Ibn Talal University



EQuAM: WHO?

- EU Agencies:

Agencia Nacional de Evaluación de la Calidad y Acreditación
(ANECA-Spain)

European Association Quality Assurance in Higher Education
(ENQA-Belgium)

L'Agència per a la Qualitat del Sistema Universitari de Catalunya
(AQU Catalonia-Spain)

- EU Universities:

Université de Montpellier 1 (France)

Sapienza University (Rome)

Tallin University of Technology (Estonia)

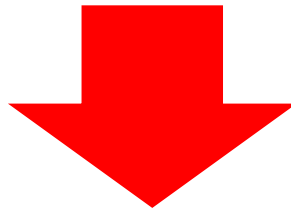


EQuAM: The Rationale

- Higher Education Institutions (HEIs) in Jordan are subject since 2007 to new guidelines of external quality assurance procedure undertaken through the Jordanian Higher Education Accreditation Commission (HEAC)
- Help Jordanian HEIs' International Recognition



EQuAM: The Rationale



In this regard and in order to prepare for the new external evaluations and also ensure a commitment to on-going quality improvement and enhancement, Jordanian HEIs have each begun developing their own Quality Assurance Bureaus (QABs).



EQuAM: HOW?



- State of the Art in EU and in Jordan
- Matching Exercises – Round Tables - Survey
- Outcome: Gap Analysis - Report – white paper with **QA Principles**



- Development of QA model and piloting
- Workshops / 3 pilots
- Outcome: **QA Model**



- Capacity building + Implementation
- (Training Seminars + Setting up QB)
- Outcome: **QA MODEL implemented QB**



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EQuAM: WORK PACKAGES

WP	Type of WP	Title	Start month	End month
1	Development	Scoping and Analysis of Quality Assurance Practices in Jordan	4	9
2	Development	State-of-the-Art European QA	3	7
3	Development	Development of Quality Assurance Management Model	11	21
4	Development	Piloting of Internal QA Management Model in Jordan	23	27
5	Development	Capacity Building and Empowering QABs	27	33
6	Dissemination	Target Dissemination and Sustainability	2	36
7	Quality plan	Monitoring and Impact Evaluation	3	35
8	Management	Management	1	36
9	Exploitation	Multiplier effect	20	36



EQuAM: YEAR 1 (PART 1)

Matching Exercises at EU Universities (W2)

- January: Barcelona, Spain
- February: Rome, Italy

Outcome: Report

The report comprises an analysis of the existing situation including findings of the survey. It addresses issues such as the current vision, practices and achievements on QA in Jordan to align them with the criteria recently published by HEAC.

Survey in Jordan (W1)

- HEAC – PSUT – Hashemite University

Outcome: Report

The survey investigates the current situation of QA management in universities in Jordan. The target group of the survey are the QA bureaus in these universities.



EQuAM: YEAR 1 (PART 1)

Roundtables

- March-April : EU state of QA in Brussels, Belgium

Outcome: Summary Report

ENQA drafted a report summarizing the findings of the roundtable of DEV2.3. It addresses the different types of QA management that are applied in Europe. The report will serve as a basis to match the need for an effective management model in Jordan at the institutional and national levels

- May: Gap Analysis Workshop in Ma'an, Jordan

Outcome: July White Paper on QA in JORDAN

The discussions led and supported the drafting of a white paper addressing needs and requirements for improving the functions of QABs in applying national QA procedures.



EQuAM: Where are we? from Barcelona to Rome and from Brussels to Jordan

Matching Jordan and Europe:

- ESG and HEAC standards are based on similar values but **they are completely different in 'approach', form and detail of content.**
- Difficulty to agree on terminology (in both Europe and Jordan)
- Institutions are subject to a **much more complex 'layering' of EQA expectations that just the ESG or HEAC standards** would suggest:
 - Institutions prioritise their approaches to their IQA (systems) depending on their 'maturity', resources and mission – and, importantly, their leadership.
 - Whilst most academics consider that they are very committed to 'quality', achieving widespread and 'enthusiastic engagement' in systematic and 'transparent/ IQA is problematic – everywhere.
 - QA as a process: tendency to include all the participant outcomes



EQuAM: YEAR 1 (Part 2)

Workshop on Shared QA Management Principles (W3)

- October 2013 - Amman, Jordan

Outcome: Report on QA Principles (ANECA – HEAC).

A recommendation report on how Jordanian institutions should adopt QA management principles and priorities in their internal procedures carried out by QABs.

YEAR 1 - MAIN OUTCOME:

NOVEMBER – DECEMBER: DEVELOPMENT AND PRESENTATION OF QA GUIDELINES (ANECA)

JO universities and experts will prepare a set of draft guidelines required for internal QA management that will match HEAC framework and reflect EU best practices in QA management.



EQuAM: NEXT STEPS

- Pilot the draft Model in different types of HEIs to inform its completion
- Develop training programmes, including for expert evaluators, to promote the model and enhance its impact

Finally:

 QA Bureaus will implement their full functional activities



EQuAM: FIRST CONCLUSIONS

- Enhancing QA culture at Universities (not a burden)
- Capacity building for the QABs staff is very important
- Any guidelines to be developed should be as flexible as possible: not to be over-regulated
- Not only look at the gap between EU and Jordan HEI but also to similarities
- Build strong relationship with top-management: importance to get their support to therefore get the power to decide and implement the procedures



THANK YOU!



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