

EQuAM

Enhancing Quality Assurance Management in Jordanian Universities

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Training on the setting up of Quality Assurance Bureaus: the case of the
University of Barcelona

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Background

The Bologna Declaration (1999) stressed that guaranteeing excellence in higher education by applying comparable criteria and methodologies was one of the key elements of the promotion of cooperation between European institutions.



To aid this process, the criteria and guidelines of ENQA, the European Association for Quality Assurance in Higher Education, were adopted at the Bergen meeting in 2005



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Background

In Catalonia, the university system is regulated by Universities Act of Catalonia. Its article VII introduces “quality assurance: evaluation, accreditation and certification” as a description of the concept of quality. The AQU, the Catalan Agency for the Evaluation of Quality and Accreditation, was set up as a consortium on 29 October 1996, some time before the start of the Bologna process.



What steps have been taken at the University of Barcelona to promote quality assurance?

- The University of Barcelona has a long tradition in the design and development of common instruments for internal quality assurance, since several UB lecturers were instrumental in the launch of the AQU.
- The process is the result of the gradual introduction of a culture of quality at the institution
- Took advantage of the ECTS implementation



What steps have been taken at the University of Barcelona to promote quality assurance?

- The adoption of the ENQA standards obliges the creation of quality assurance systems able to:

analyse areas in which targets are not being met

identify areas in which improvements can be made

propose across-the-board improvements

- Therefore, a more integrated framework of internal evaluation needs to be created.

Setting up of the APQUB

- The Statute of the UB approved in 2001 as a legal entity based on university autonomy, established the bases of cross-sectional or total quality in the institution's management, and authorizes the Governing Council to set up Agencies to manage and supervise activities
- The Rector promoted the idea of having all activities related to quality in one only Agency
- The UB has set up, in march 2007 the Agency for Quality to the

“establishment of processes of planning and internal evaluation that allow rigorous decision-making and improve the efficacy, efficiency and productivity of the institution”.



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Setting up of the APQUB

- It aims to provide support for the university's governing bodies, centres, institutes, departments, administrative units and other services in:

Planning,
evaluation
and decision-
making
processes

Preparing the
university for
institutional
evaluations

Creating
internal
evaluation
mechanisms
and quality
and
information
systems

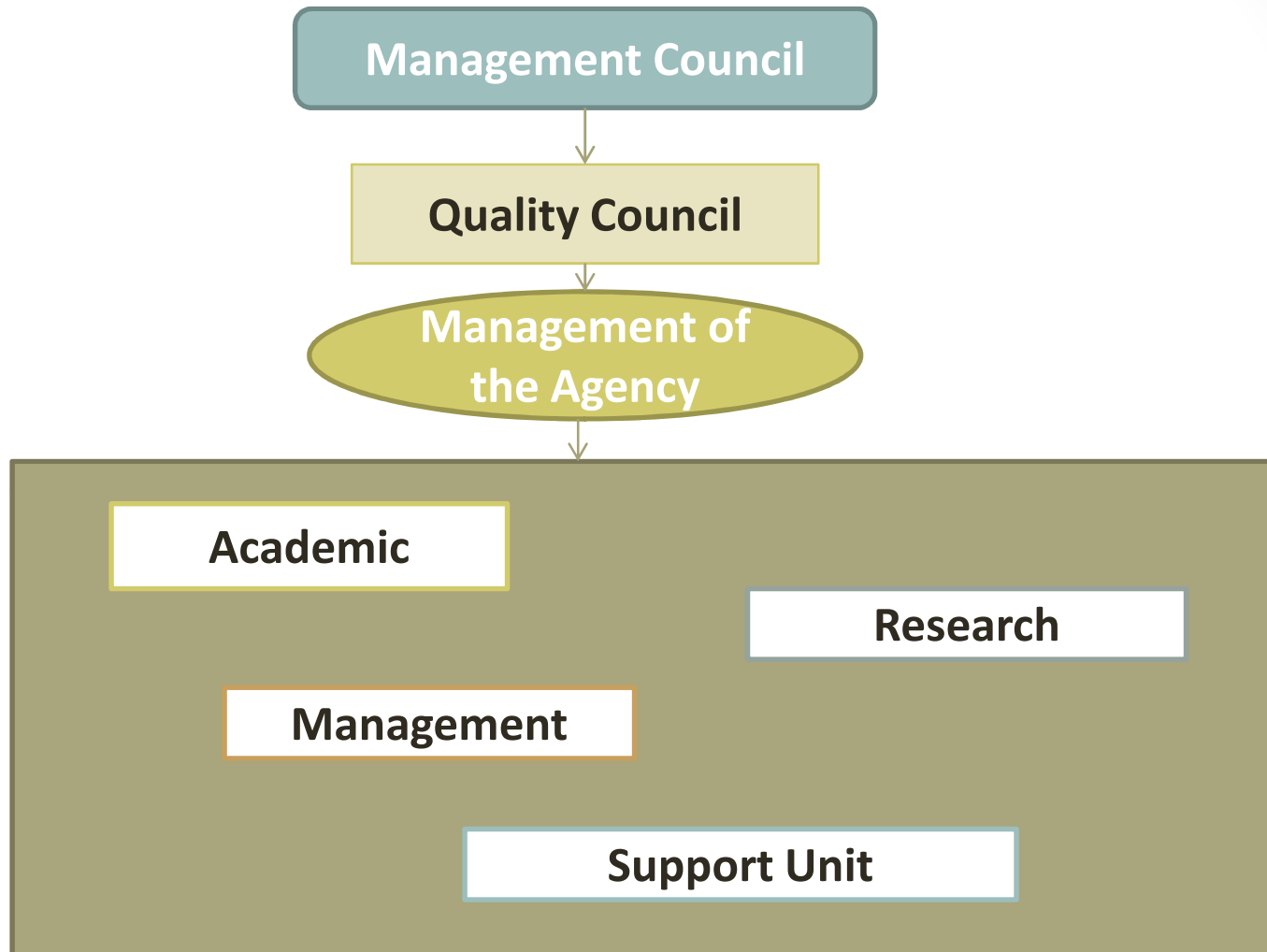


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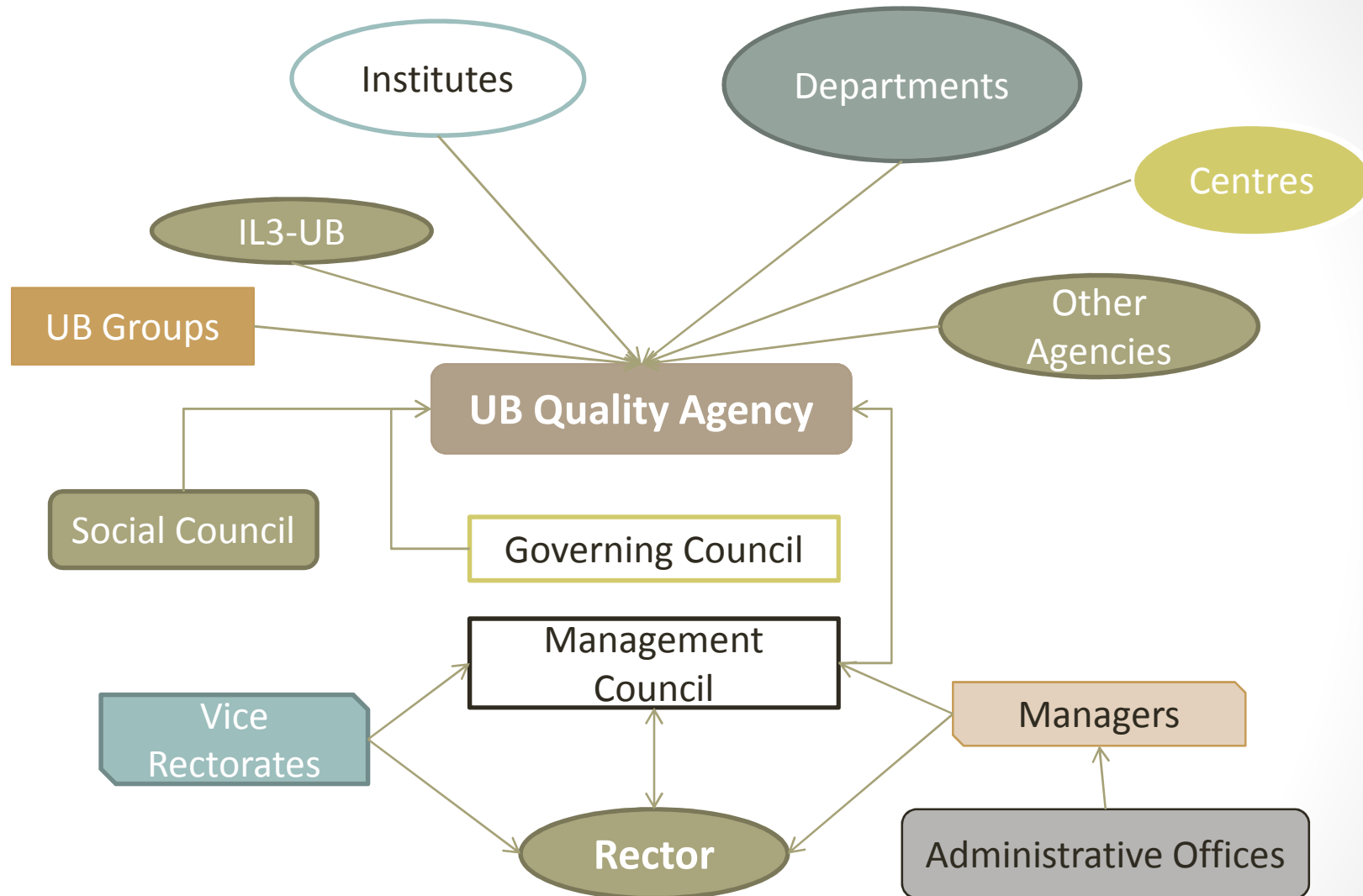


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How is the Agency structured?



How the Agency works?



LINK

- The University of Barcelona Quality Assurance Agency webpage:

<http://www.ub.edu/agenciaqualitat/ca>



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THANK YOU!



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