

EQuAM

Enhancing Quality Assurance Management

in Jordanian Universities, EQuAM

Training Workshop

National Agency for Quality Assurance and Accreditation of Spain, ANECA

Madrid, 7th and 8th September 2015

Rationale

Following on from the EQuAM Pilot exercises and the Rome Training event where participants learnt and discussed about how Italian universities prepare for and interact with their QA agency, the Madrid 'Training event' is designed around the principle of 'student centred learning'.

The Event will draw on the Outcomes and experiences of the previous exercises and in particular the Pilot events used to test the EQuAM guidelines in discussing the development of good practice in Jordanian universities (with their very different contexts) in internal quality assurance and its management. A particular feature will be reflections on how universities and their internal QA can not only best prepare for the HEAC Quality label under its new (2015) set of Standards, but also in a manner that ensure continuity of QA practices towards a 'Quality culture'. The meeting will also have the opportunity to hear about relevant perspectives / developments in Oman.

Finally, proposed revisions to the EQuAM Guidelines and in particular some new summary documents that are targeted to particular groups of 'stakeholders' will be considered, in support of university's 'quality culture'.

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Agenda

Day 1: Monday 7th September

- 09.30 h Welcoming words and greetings, Director of ANECA and a Jordanian representative (to be confirmed)
- 10.00 h Objectives of the meeting: Zeineb Mazouz, University of Barcelona and Nick Harris, ANECA

Outcomes of the EQuAM Pilots:

- 10.30 h The experiences and outcomes at TTU: Saleh Al-Jufout/Ahmad Al Rfou, Tafila Technical University
- 11.00 h Coffee / Tea break
- 11.30 h The experiences and outcomes at PSUT: Muhanna Muhanna/Lubna Al Jazi, Princess Sumaya University of Technology
- 12.00 h General discussion on the Pilot outcomes I: preparations and procedures. Chair: Nick Harris, ANECA
- 12.30 h General discussion on the Pilot outcomes II: the Guidelines (and their utility). (Speaker tbc)
- 13.00 h Reflections from Oman I. (Speaker tbc), Middle East College, Oman
- 13.30 h Summary Conclusions (to be 'carried forward'). Nick Harris, ANECA

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13.45 h Lunch (at a near-by restaurant)

Ever-changing contexts:

15.15 h I: European aspects relating to the revised (2015) European Standards and Guidelines. Rafael Llavori, ENQA

15.45 h II: Impacts at a national level (Spain) on QA agencies and universities. Rafael Llavori, ANECA

16.15 h III: Jordan and the Revised HEAC Quality Label Standards, Amal Altarawneh, Higher Education Accreditation Commission

17.00 h Lessons learnt (from the Pilots) and Advice for the future. Chair: Nick Harris, ANECA

17.45 h Close

Day 2: Tuesday 8th September

The EQuAM Guidelines

09.30 h (Re)Appraisal of the Guidelines in light of the Piloting experiences – proposals for revisions to the main document. (Speaker tbc)

10.00 h Presentation of new draft 'Guideline 'extracts' for specific groups of stakeholders. Nick Harris, ANECA

10.30 h Discussions and proposals concerning the new 'Guideline extracts'. (Chair tbc)

11.15 h Coffee / Tea break

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Enhancing engagement in internal QA: General Discussions and Specific Conclusions

- 11.45 h Good practices / as yet unresolved issues within Jordanian universities.
- 12.30 h Good practices /as yet unresolved issues in Oman.
- 13.00 h Final discussions and feedback /recommendations / advice...
- I: the EQuAM Guidelines. Chair: Nick Harris, ANECA
- II: the 'Multiplier effect' Meeting to be held in Jordan, Zeineb Mazouz, University of Barcelona
- III: the Final EQuAM Dissemination Conference, Zeineb Mazouz, University of Barcelona
- 13.45 h Close